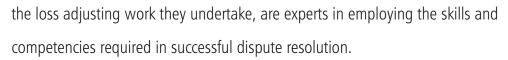




## Dispute Resolution and Mediation

The practical skills of successful negotiation constantly used by our experienced adjusters are the very skills required to resolve disputed cases. Our professional team, by the very nature of





While many disputes can be settled successfully by negotiation, some inevitably result in litigation and it is becoming increasingly common for the courts to stay actions for mediation to be undertaken, or at least considered. For those without experience of this, it can appear to be daunting and potentially expensive and perhaps without obvious benefit.

Our Managing Director, David Wakefield, is a Centre for Effective Dispute Resolution (CEDR) Accredited Mediator. Our clients can call upon his expertise to advise generally on the subject of mediation, as well as to assist in arranging a specific mediation or to guide you or your policyholder through the process.

If you are seeking expert guidance in relation to disputed situations, please contact:

**David Wakefield** Managing Director davidwakefield@watershed-claims.co.uk



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